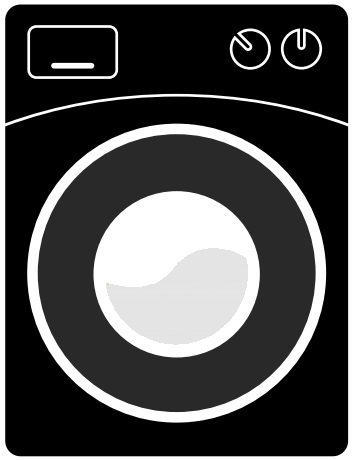
WASHING MACHINE

WL612W User Manual



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WELCOME ›

Thank you for choosing this Servis WL612W Washing Machine which has been designed and manufactured to give you many years of trouble free service.
You may already be familiar with using a similar product but please take time to read these instructions which have been written to ensure you get the very best from your purchase.

WARRANTY ›

Servis provides you with a guarantee which will protect you should your Washing Machine develop an electrical or mechanical fault during the guarantee period. To ensure that you get a prompt and efficient service, please register your Washing Machine immediately.
You will find a warranty card included within the packaging. To register, complete the form, or:

» Visit us at www.servis.co.uk

» Call us on 0800 0124 382

ITEMS INCLUDED ›

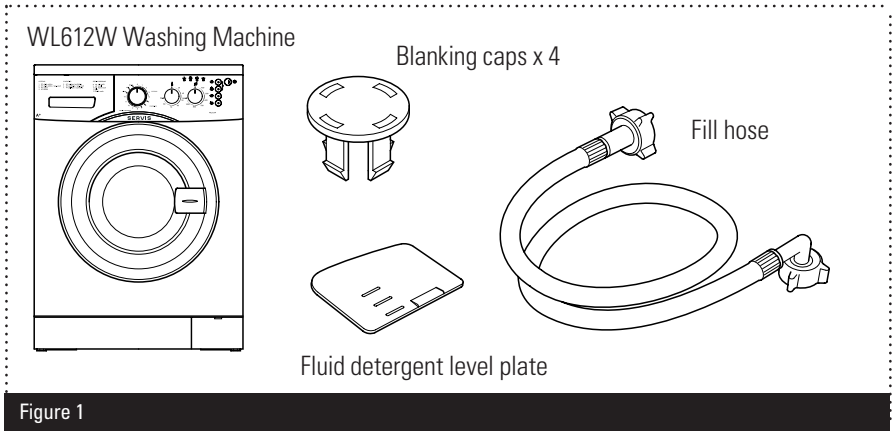

Figure 1

To ensure your safety and the safety of others, please read the following safety precautions before you operate your Washing Machine.

» Your Washing Machine conforms to current safety requirements. Inappropriate use can, however lead to personal injury and damage to property. To avoid the risk of accidents and damage to your washing machine, read this user guide carefully before using it for the first time. It contains important information on the installation, safety, use and maintenance of your Washing Machine. Retain this user guide for future use and pass it on to any new owners.
Read this user guide before using or installing your Washing Machine.

» Your washing machine is for domestic use only and is only intended to wash items which are specified by the manufacturer to be machine washable on the label, and textiles composed of hand washable wool or wool blend fabrics as well as satin, lace, silk and other hand-washable garments. Do not use your Washing Machine for any purpose not expressly specified in this user guide.

» Keep children away from your Washing Machine when in use. To avoid risk of injury do not allow children to play on or near it or to play with its controls.

» Before setting up your washing machine, check for any external visible damage. Do not install or use your Washing Machine if it is damaged.
Prolonged intensive use of your Washing Machine may call for additional ventilation.

» Before connecting your Washing Machine, ensure that the information on the data plate (voltage and connected load) matches that of the mains electricity supply. Consult a qualified electrician if in doubt.

SAFETY INSTRUCTIONS ›

- Do not connect your Washing Machine to the mains electricity supply using an extension lead.
- A damaged power cord/plug can cause fire or give you an electric shock. When damaged it must be replaced, this should only be done by qualified personnel.
- Never remove the plug from the socket by pulling the cord. Always hold the plug.
- Never touch the power cord/plug with wet hands as this could cause a short circuit or electric shock.
- Do not touch your Washing Machine if your hands or feet are wet.
- Never open the detergent drawer while the machine is running.
- Faulty components must only be replaced by a suitably qualified Service Agent using genuine spare parts.
- Unauthorised repairs could result in unforeseen dangers for the user. Repairs should only be undertaken by an approved service agent.
- In the event of a fault or for cleaning purposes, your Washing Machine is only completely isolated from the electricity supply when it is unplugged from the mains.
- Your Washing Machine must only be connected to your water supply using the supplied new fill hose. Old hoses must not be reused.
- Do not make any alterations to your Washing Machine, unless authorised to do so by Servis.
- The packaging of the machine could be hazardous to children. Please refer to the disposal instructions on the rear cover.
- Please ensure that you have removed all of the packaging materials and protective tape from the outside of your Washing Machine, inside the drum and inside the detergent drawer before using.
- Your Washing Machine is not intended for use by people (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning the use of your Washing Machine by a person responsible for their safety. Children should be supervised to ensure they do not play with your washing machine.

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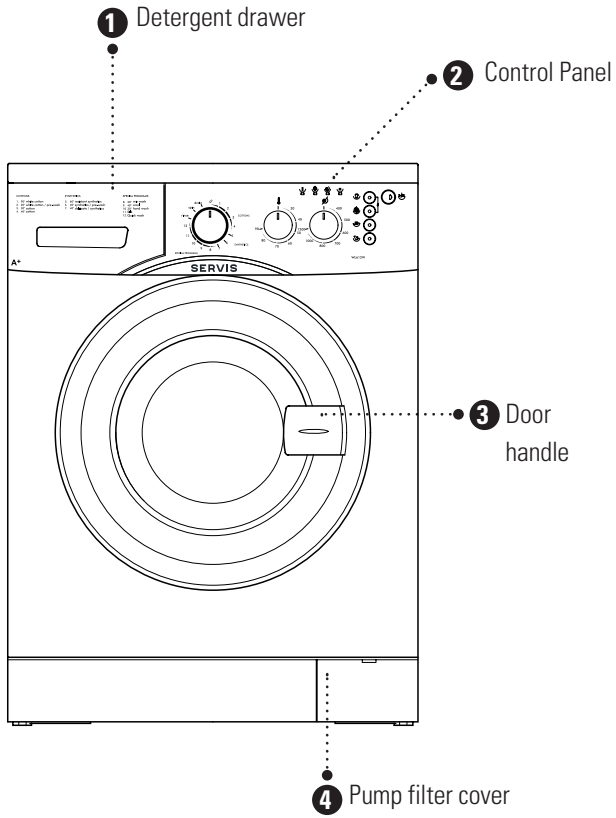
YOUR WASHING MACHINE ›

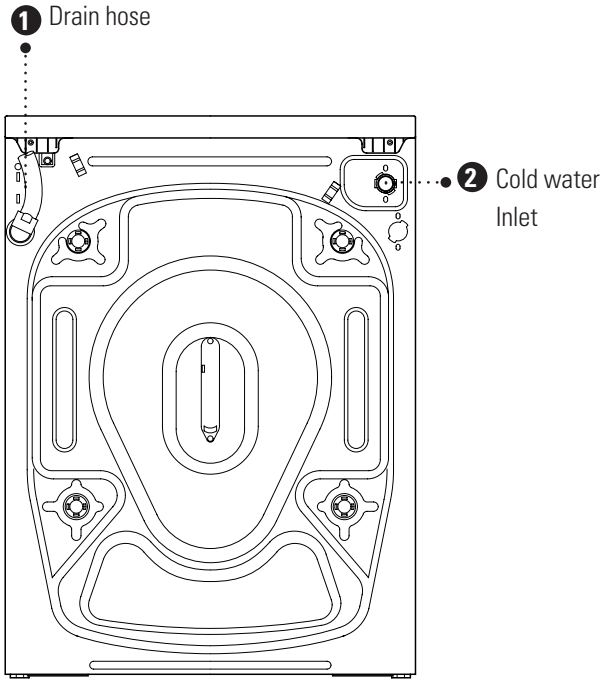
FRONT VIEW ›



1. Detergent drawer; Allows you to insert detergent, fabric conditioner and starch
2. Control panel; Allows you to configure the required settings for your wash
3. Door handle; Provides you with access to the drum
4. Pump filter cover; Provides access to the pump filter for maintenance purposes

Figure 2

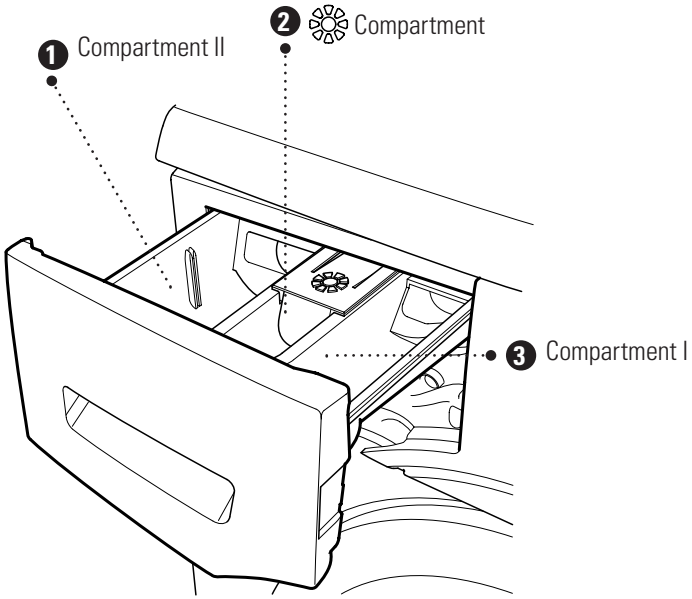
REAR VIEW ›



1. Drain hose; Provides an outlet for the dirty water from your Washing Machine
2. Cold water inlet; Connects your Washing Machine to your cold water supply

Figure 3

DETERGENT DRAWER ›



1. Compartment II; Add detergent for the main wash
2. Compartment; For fabric conditioner and liquid starch
3. Compartment I; Add detergent for the pre-wash

Figure 4

TECHNICAL SPECIFICATION ›

Voltage V/Frequency (Hz)	220-240V/50Hz
Electrical Current (A)	10
Power Rating (W)	2100
Water Consumption (l/Cycle)	49
Energy Consumption (kWh/Cycle)	1.14
Unpacked dimensions (H x W x D) (cm)	84.5 x 59.7 x 52.7
Gross Weight (kg)	71.5
Spin Speed (r.p.m)	1200
Drum Volume (lt)	47
Max Dry Load Capacity (kg)	6
Energy Rating	A+
Wash Noise (dB)	58
Spin Noise (dB)	78

INSTALLATION REQUIREMENTS ›

To avoid risk of injury, please take care when moving your Washing Machine. It is heavy and we recommend that a minimum of two people move your Washing Machine.
To unpack your Washing Machine and manoeuvre it to the installation area, one person should hold it by the front feet and the other person at the edge of the lid at the rear.
Your Washing Machine measures 84.5 x 59.7 x 52.7cm and will require an installation area with the space to allow the door to fully open and provide easy access to the plumbing and electrical connections.
The most suitable installation surface for your Washing Machine is a concrete floor as it is less prone to vibration during the spin cycle. Soft floor surfaces such as carpets and rugs are not suitable.
If you have to install your Washing Machine on a wooden floor we recommend that a water resistant wooden base at least 30mm thick is installed. The base should span several joists and be bolted down. Check for the presence of pipes and cables before installing.
If possible install your Washing Machine in the corner of the room as it is often the most stable part of the floor.
Do not install your Washing Machine in rooms where temperatures below freezing may occur as frozen hoses may burst or split.

REMOVAL OF TRANSIT BOLTS ›

The transit bolts are used to protect your Washing Machine from damage during transportation and must be removed before using your Washing Machine for the first time. Keep the transit bolts safe and re-fit them if you need to transport your Washing Machine in the future.
The four transit bolts are located on the back of your Washing Machine (fig 5a).
To remove the transit bolts (4 off):

1. Remove each bolt by turning anti-clockwise with a suitable spanner (fig 5b).
2. Pull out the remaining plastic section of each transit bolt by hand. This will require a reasonable amount of force.
3. Insert the blanking caps (4 off): Push the cap into the hole until the four connectors click into place. Check that the cap is flush with the machine.

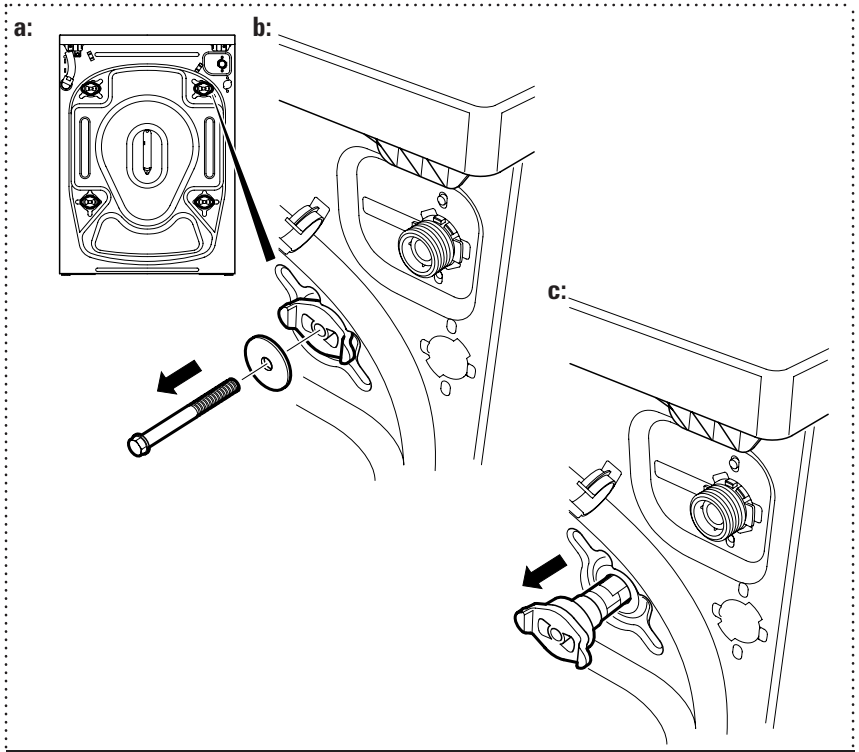


Figure 5

To re-fit the transit bolts (4 off) for future transportation:

1. Pull and remove the four plastic blanking caps.
2. Insert the plastic sections of the transit bolts into the exposed holes.
3. Insert the bolts into the plastic sections of the transit bolts and tighten with a suitable spanner until secure.

ADJUSTING THE FEET ›

For safe operation, it is important that your Washing Machine is level and securely positioned on all four feet. Incorrect installation may cause the Washing Machine to vibrate, and increase your water and electricity consumption.
The four adjustable feet are used to level the Washing Machine. To adjust the feet:

1. Loosen the plastic locking nut by turning anti-clockwise (fig 6a).
2. To increase the height of the machine, turn the feet clockwise (fig 6b).
3. To decrease the height of the machine, turn the feet anti-clockwise (fig 6b).
4. After making adjustments, use a spirit level to check that the machine is level.
5. Once the machine is level, tighten the locking nuts by turning clockwise (fig 6c).

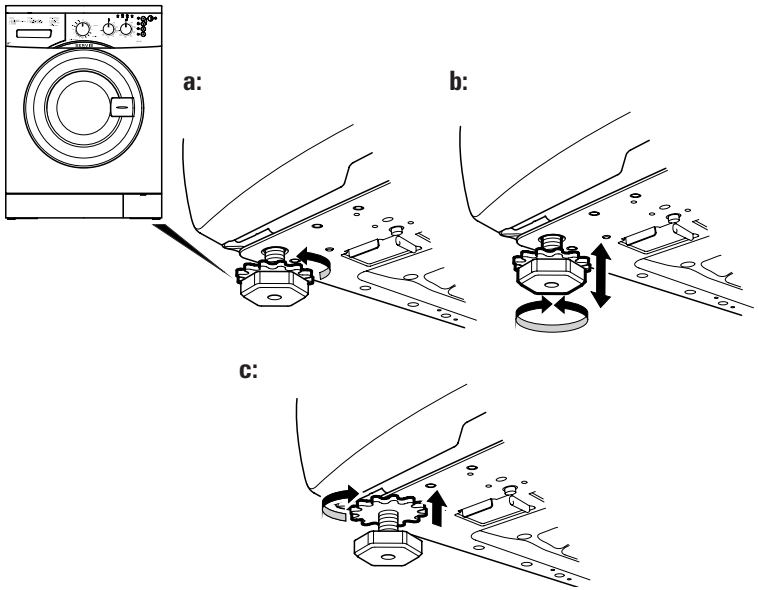


Figure 6

WATER SUPPLY CONNECTION ›

Your Washing Machine uses an energy efficient cold fill system, which means that only the water required to wash the laundry is heated. As a result no heat is lost in the pipeline from the hot water supply.
Connect your Washing Machine to your cold water supply only. If your previous machine had a hot and cold fill, check that the hot tap on your water supply is closed to avoid leakage. Only use the fill hose supplied and not one from your old Washing Machine. Only one hose is required to install your Washing Machine to the cold water supply. The inlet hose provided with your Washing Machine connects the rear of your machine and the cold water supply.
To connect your Washing Machine to the cold water supply:

1. Connect the angled end of the fill hose to the cold water inlet on the rear of your Washing Machine by screwing the threaded connector clockwise (fig 7). Take care not to overtighten the connection. Hand tight is sufficient.

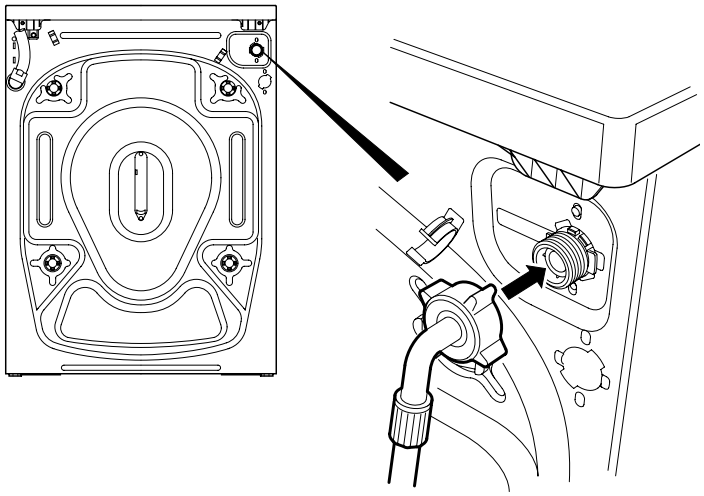


Figure 7

WATER SUPPLY CONNECTION ›

❷ Screw the straight end of the hose clockwise to a 19mm (3/4'') cold water tap until hand tight (fig 8). Take care not to trap or kink the hose.

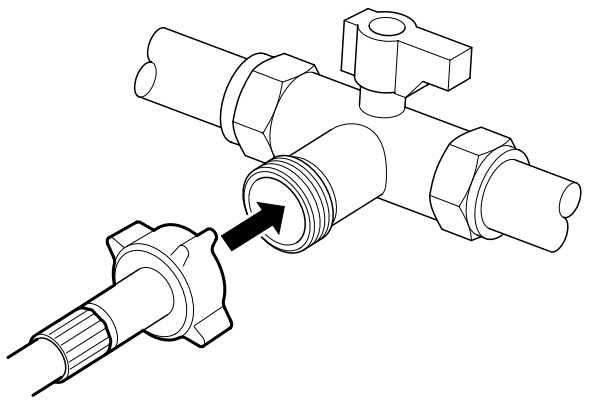
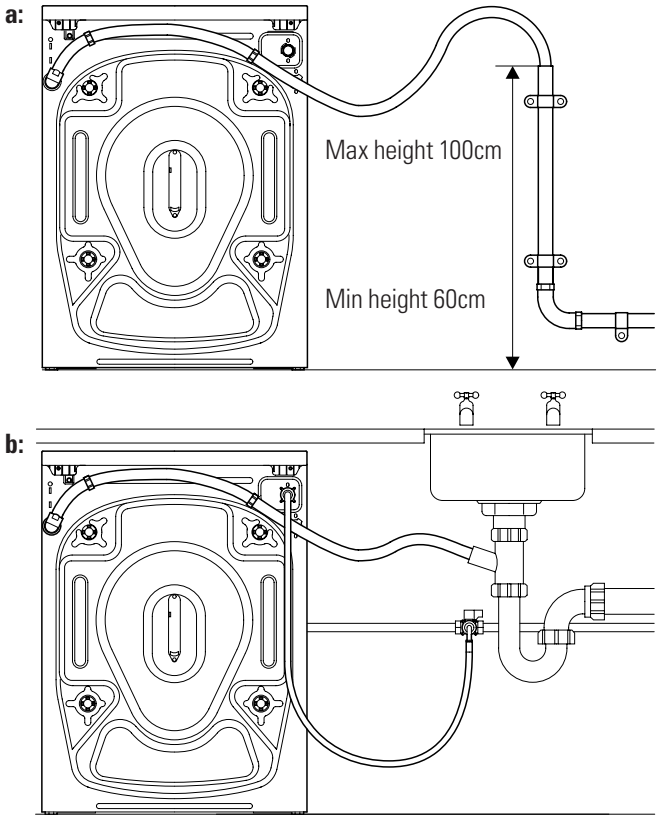


Figure 8

DRAIN HOSE CONNECTION ›

Do not connect your Washing Machine to a surface water drain.
Connect your Washing Machine to your household drainage system (fig 9).
For your Washing Machine to function properly the outlet end of the drain hose must be at a minimum of 60cm and a maximum of 100cm from the ground.

CAUTION: Check to ensure that the hose is not trapped, kinked, twisted, folded or crushed.
Do not attempt to extend the drain hose by adding extra sections.



a: The drain hose can be connected to a standpipe, as shown. The hose must be between 60cm to 100cm from the ground.

b: The drain hose can be connected to a household sink, as shown. The hose must be between 60cm to 100cm from the ground.

Figure 9

INSTALLATION ›

The Cold water pressure for a normal household system ranges from between 0.1 to 1 Mpa. Your Washing Machine will run at optimum efficiency in this range.

Once you have made all of the connections, carefully turn your cold water supply on and check for leaks.

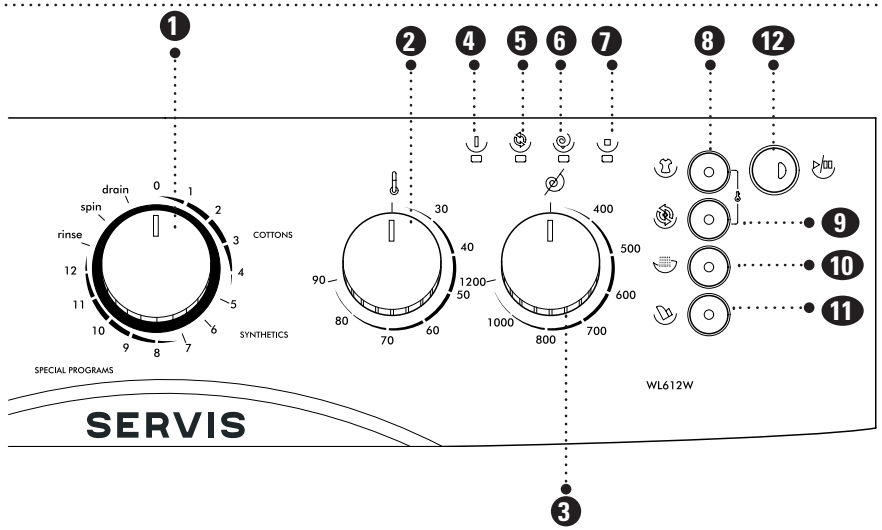
ELECTRICAL CONNECTION ›

- Your Washing Machine requires a 220-240V, 50Hz mains supply. Do not use any other supply.
- Your Washing Machine may be fitted with a moulded plug which cannot be rewired.
- If the fuse cover becomes damaged, you must not use the plug.
- If your plug requires changing because it is not suitable for your socket, or it is damaged, you should consult a qualified electrician.

Fuse:

- Replacement fuses should be ASTA approved to BS1362 and have the correct 10 Amp rating.
- Replacement fuses can be purchased from an electrical supplier.

CONTROL PANEL OVERVIEW ›



1. Program Dial; Allows you to select a wash program
2. Temperature Adjustment Dial; Allows you to adjust the temperature of the wash water
3. Spin Speed Selector; Allows you to adjust the spin speed
4. Pre-Wash indicator lamp
5. Rinse indicator lamp
6. Spin/Drain indicator lamp
7. Program End indicator lamp
8. Rinse Hold
9. Extra Rinse
10. Soak
11. Easy Ironing
12. Program Start/Pause Button; Start or Pause the selected program

Figure 10

RUNNING YOUR FIRST WASH ›

Before using your Washing Machine for the first time; check that:

1. The transit bolts have been removed.
2. Your Washing Machine has been correctly connected to your water supply and your water drainage system.
3. Your Washing Machine has been connected to an appropriate mains power supply and is switched on at the socket.

Tests were carried out on your Washing Machine at the factory; as a result water may be left in the machine. To remove any water we recommend that the first wash is carried out without any laundry:

1. Open the detergent drawer, pour in half a measuring cup of all-purpose detergent, close the drawer and select program 1 (White cotton at 90°C on the program selection dial. If using a liquid detergent, refer to page 20 for details on how to insert the fluid level detergent plate.
2. Close the door until it clicks shut.
3. Press the Start/Pause button.

WASHING SEQUENCE ›

Please follow the steps suggested below to get the best results from your washing.

Preparing Your Laundry:

CAUTION: Please be aware that any foreign objects such as coins or paper clips can cause damage to your garments and components in your Washing Machine.

» Empty all pockets on items of clothing, brush out any sand and dirt from pockets and cuffs.

- Close zips and fasten any hooks and eyes.
- Items such as trousers, T-shirts, sweat shirts and knitted garments should be turned inside out.
- Remove any weights from curtains, or place in a laundry bag.
- Any loose wiring in bras and shirt collar stiffeners should be removed or sewn in.

Sorting Your Laundry:

- Sort your laundry by colour. Always wash whites and coloureds separately.
- Dark textiles may contain excess dye and should be washed separately several times before being included in a mixed load.
- Follow the instructions given in the care labels on the clothing.
- Do not wash any items in the machine that the manufacturer has specified as non-washable on the care label.
- Badly soiled or stained areas can be pre-treated with liquid detergent or stain removers by following the manufacturer's instructions.
- If you use a solvent based cleaning agent to pre-treat a stain, protect any plastic parts such as buttons. Rinse the cleaning agent off before loading the washing into the machine.
- Do not use a solvent based cleaning agent in your Washing Machine.

Loading the Drum:

1. Pull the door open using the handle.
2. Load your items of clothing into the drum, ensuring they are loosely packed. You will achieve better wash results if you mix up large and small items. Items of varying size will help distribute the load more evenly during spinning.
3. Take care not to exceed the maximum load of the drum as this will give poor wash results and cause creasing. Refer to the table on pages 25 and 26 for information on load capacities.
4. Gently push the door until it clicks shut. Check that no items of clothing are trapped between the rubber seal and the door.

Adding Detergent:

Please take care to add the correct amount of detergent to your Washing Machine.

If too little detergent is added:

- Your laundry may not get washed properly and may become grey and stiff over time.
- Spots of fat may appear on your laundry.
- Limescale may form on the heater elements.

If too much detergent is added:

- Excessive foam will be formed resulting in poor wash results.
- Water consumption will increase.

You can use any detergent produced for automatic washing machines. The use of dispensing aids such as balls is recommended, if they are supplied with the detergent.
Tablets are suitable for full loads; however it may be impractical to reduce them for smaller loads. Some tablets do not dissolve as quickly as others and may not be suitable for wash cycles of short duration.
It is possible to use fluid detergents in all programs without a pre-wash. To do this, slide the fluid detergent level plate into the guides in compartment II of the detergent drawer (fig 11). Use the lines on the plate as a guide to fill the drawer to the required level.
The amount of detergent to use will depend on the dirtiness of your clothes and the hardness of your water supply, guidelines will be on the packaging of your detergent.

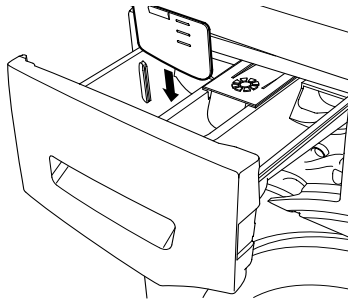


Figure 11

» If your clothes are only slightly soiled, do not prewash and put a small amount of detergent, as specified by the manufacturer into compartment II of the detergent drawer.
» If your clothes are excessively soiled, select a program with pre-wash and put ¼ of the detergent to be used into compartment I of the detergent drawer and the rest in compartment II.

Water Softener:

A water softener can be used to reduce the amount of detergent required in hard water areas. Follow the guidance on the packaging and dispense as instructed. First add the detergent, then the water softener.

Fabric Conditioners and Liquid Starch:

» Fabric conditioners make garments soft to handle.
» Starch stiffens and gives body to items such as bed linen.

To add fabric conditioner or liquid starch, pour the amount as instructed on the packaging into the compartment of the detergent drawer, taking care not to exceed the MAX level.

Selecting a Program:

To select the desired program, turn the program dial either clockwise or anti-clockwise until the marker on the dial points to the chosen program.
To cancel a program, refer to the information on page 30.

Temperature Adjustment Dial:

To adjust the temperature of the water, turn the temperature adjustment dial clockwise from its start position until the desired temperature is selected. The temperature range is from 0^0C (start position) to 90^0C. For more information follow the washing instructions in your garments and refer to the table on page 27.

Spin Speed Selector:

To adjust the spin speed, turn the spin speed selector dial to the desired speed. The spin speed of your Washing Machine ranges from 400 to 1200 rpm.

Starting a Program:

To start the selected program, press the button. The light on the button will illuminate.
One of the indicator lamps will flash to reflect the chosen program.

Indicator Lamps:

The indicator lamps show the wash stages of the selected program:

Indicates that a program with pre-wash has been selected.

Indicates that a rinse program has been selected.

Indicates that a spin/drain program has been selected.

Indicates that the program has finished.

To pause the current program, press the button. The light on the button will flash.
To resume a paused program, press the button. The program will resume from its current point in the cycle.

Program Summary:

Your Washing Machine is equipped with 15 pre-set programs. We have summarised some of the important information, making it as easy as possible for you to select the most appropriate program for your laundry.

Day to day washing:
Recommended Programs: 1,4,5,8 and 12
These programs are ideal for washing lightly soiled cottons and synthetics as separated or mixed washes. They often run at lower temperatures and can be used with the majority of detergents.

Heavily Soiled Washing:
Recommended Programs: 2,3 and 6
These programs are ideal for washing heavily soiled cottons and synthetics and often use pre-wash cycles to assist in the removal of stubborn dirt or stains.

Delicate Washing:
Recommended programs 7,9,10 and 11
These programs are ideal for washing items such as delicate synthetics, wool and silk. Lower temperatures are used.

You can find detailed information on all washing programs in the table on pages 25 and 26.

In addition to the programs listed in the table, the following options are also available. Turn the program dial to the selected option once a previously selected program had finished.

Rinse:
This option is suitable for all types of laundry and provides an extra rinse to your laundry after the washing process has taken place.

Spin:
This is a useful program to select when extra spinning is required. We do not recommend this program for your delicate or woolen laundry.

Drain:
Select this program if you'd like the dirty water inside your machine to be drained before the current program has finished.

Program Modes:

Programme No	Name	Max Dry Load (kg)	Wash Type
1	White Cotton	6	Day to Day
2	White Cotton (pre-wash)	6	Heavy Soiled
3	Cotton 60°C	6	Heavy Soiled
4	Cotton 40°C	6	Day to Day
5	Resistant Synthetics	3	Day to Day
6	Synthetics (with pre-wash)	3	Heavy Soiled
7	Delicate Synthetics	3	Delicate
8	Mixed Wash	3	Day to Day
9	Wool	2	Delicate
10	Hand Wash	2	Delicate
11	Silk	2	Delicate
12	Quick Wash	3	Day to Day

		Program Settings and Wash Cycles			
Programme No	Laundry Type	Pre-wash	Temp	Rinse	Usable Detergent
1	Cotton and Linen (whites only)	Yes	90	Yes	1 + 2
2	Cotton and Linen (coloured and whites)		60	Yes	2
3	Cotton and Linen (coloured and whites)		60	Yes	2
4	Cotton, coloured linen and textiles		40	Yes	2
5	Synthetic or Synthetic Mixture	Yes	60	Yes	1 + 2
6	Synthetic or Synthetic Mixture		40	Yes	2
7	Synthetic or Synthetic Mixture		40	Yes	2
8	Cotton and Coloured linen		30	Yes	2
9	Hand and Machine Wash Wool		40	Yes	2
10	Hand and Machine Wash Wool		30	Yes	2
11	Hand and Machine Wash Wool		40	Yes	2
12	Cotton, coloured and linen		40	Yes	2

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It can often be difficult to know which temperature setting is best. To help with this, we have provided a table with common temperatures and their typical uses.

Temperature	Typical Use
30°C	This is the lowest wash temperature that we recommend. By using a detergent that can work at this temperature, you'll save on water and electricity bills.
40°C	This is the most common wash temperature, suitable for most everyday items.
50°C	This is suitable for most polyester/cotton mixtures and nylon.
60°C	This higher temperature is recommended for heavily soiled garments such as baby clothes or bed linen and towels.
90°C	This is the hottest temperature available on your Washing Machine and is suitable for white cottons and linen that show dirt.

Please be aware that the program setting you choose will override the temperature setting.

Spin Selection:

You can select a Spin Speed to meet the needs of your wash. The table below suggests some typical selection speeds for common types of clothing. Your Washing Machine will automatically override a Spin Speed if it is not suitable for the selected program.

Laundry	r.p.m
Cottons	1200
Delicate	600
Woolens	1200
Shirts	600
Denim	900
Dark Garments	1200

You will be pleased to learn that your Servis Washing Machine has an in-built sensor that prevents your Washing Machine operating with an out of balance load, it will make several attempts to balance the load prior to the spin cycle. If it is not possible for your Washing Machine to balance the load, your Washing Machine will abort the spin cycle. To reduce the likelihood of this happening we recommend that you avoid small wash loads containing items that could become heavy through water absorption.

Additional Functions:

To allow you to get the best washing results possible, your Washing Machine offers a selection of additional functions to complement the selected program.

Rinse Hold; we recommend using this function when it's not possible to remove your laundry from the Washing Machine soon after the program has ended. When this function is selected the last cycle of rinsing water is held in the drum, ensuring that wrinkles do not appear in your laundry. Press the button to drain the machine and collect your laundry.

Extra Rinse; when this function is selected, your Washing Machine will carry out one extra rinse in addition to those made in the selected program cycle.

Soak; we recommend using this function for very dirty clothes. Your Washing Machine will hold your laundry in water with detergent for a period of time before your machine takes in water to begin washing, giving better cleaning results.

Easy Ironing; Using this function will ensure that your clothes are less wrinkled after washing.

To select one of the additional functions press the button of the function you wish to select.
If the light on the function button stays illuminated, you have successfully selected the function.
If the light on the function button flashes, it is not possible to carry out this additional function with the selected program.

Choosing an Additional function once a program has begun:

To start the selected program, press the button. The light on the button will illuminate showing that the wash operation is in progress.
If you decide to choose an additional function when the wash operation is already in progress, press the button of the additional function that you wish to select. If the light on the selected button illuminates, you have successfully selected the function. If the light illuminates for a short time and then goes out, the additional function you have selected is not available.

Cancelling a Program:

1. Press the button for 4 seconds. Your machine will carry out the drain operation necessary for the program to finish. The lamp will illuminate. It is now possible to select another program or remove your laundry.

Program End:

Your Washing Machine will automatically stop once the selected program has finished. The lamp will illuminate.

Removing Your Laundry:

1. Turn the program selection dial to the off (0) position. Your Washing Machine door lock will automatically be released approximately 2 minutes after the program has finished.
2. Pull the door handle forwards and open the door fully.
3. Remove your laundry; check that all items have been removed from the drum. Any items left in the drum could discolour items in the next wash or become discoloured themselves.
4. Check the drum and door seal for any small articles that may have become dislodged.
5. Leave the door open for a short time to allow the interior of your Washing Machine to dry. Check the drum is dry and empty before closing the door.

Child Lock:

Your Washing Machine is equipped with a child lock to prevent accidental operation.
To activate the child lock, press the and function buttons simultaneously for a minimum of 3 seconds.
If you have successfully selected child lock; the wash, rinse and spin lights will flash for 2 seconds.
If you press any button while child lock is active, the button will have no affect and the wash, rinse and spin lights will flash for 2 seconds.
To deactivate child lock, press the and function buttons simultaneously for a minimum of 3 seconds.
The child lock will automatically be deactivated once a program has finished.

Power Supply Failure:

If a power cut should occur while a program is running, the program will continue from the same point once power is restored. This will not cause any harm to your Washing Machine or laundry. During a power cut, the door lock mechanism will release after 2 minutes. Do not open the door if there is water in your machine. If you wish to collect your laundry, drain your Washing Machine first. Page 36 contains instructions on how to drain your machine.

GENERAL MAINTENANCE ›

From time to time it may be necessary to carry out some routine maintenance of your Washing Machine to ensure that it operates as intended. Before cleaning your Washing Machine:

1. Turn your mains power supply off and remove the plug from the socket.
2. Turn off the cold water supply.

CAUTION: Do not use solvents, abrasive cleaners, glass cleaners or all-purpose cleaning agents to clean your Washing Machine. They may damage the plastic surfaces and other components with the chemicals they contain.

External Casing:

» Use a mild, non-abrasive cleaning agent, or soap and water to clean the external casing. Wipe dry with a soft cloth.

The Drum:

» Use a suitable stainless steel cleaning agent to clean the drum. Follow the manufacturer's advice on the cleaning agent's packaging.

Extra Cleaning:

» Deposits may build up in your machine when washing is mainly carried out at low temperatures. To prevent these deposits from building up carry out a hot wash (70^{O}C or above) once every 6 weeks. If you have no reason to wash occasionally at this high temperature, run a high temperature cottons program with detergent but no laundry at regular intervals.

Filters:

Water Inlet Filters:

Water inlet filters prevent dirt and foreign materials from entering your machine. It is recommended that these filters are cleaned when your machine is unable to receive sufficient water, although your water supply is on and the tap is open.

To clean the water inlet filters:

1. Unscrew the water inlet hose from the Washing Machine by turning the hose anti-clockwise and gently pulling.
2. To remove the water inlet filter from the water inlet valve, use a pair of long nosed pliers to gently pull on the plastic bar in the filter (fig 12).

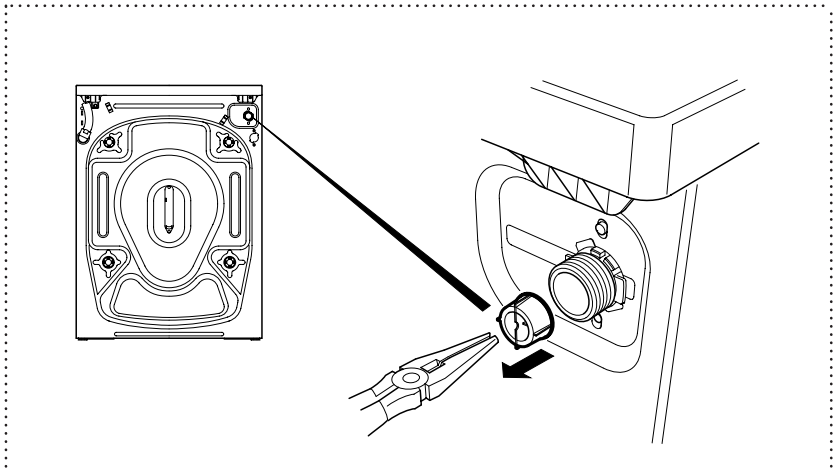


Figure 12

GENERAL MAINTENANCE ›

3. Clean the filter thoroughly with a soft brush, wash with soapy water and rinse thoroughly.
4. Re-insert the filter by gently pushing it back into place.

A second water inlet filter is located in the tap end of the water inlet hose.

To remove the second water inlet filter:

1. Use a pair of long nosed pliers to gently pull on the plastic bar in the filter.
2. Clean the filter thoroughly with a soft brush and wash with soapy water and rinse thoroughly.
3. Re-insert the filter by gently pushing it back into place.

Pump Filter:

The pump filter system in your Washing Machine prolongs the life of the pump by preventing lint from entering your machine. We recommend that you clean the pump filter every 2-3 months. The pump filter is located behind the cover on the front lower right corner.

CAUTION: The water in the pump may be hot, wait for it cool before carrying out any cleaning or maintenance.

Cleaning the Pump Filter:

1. Before opening the filter cover, place a container under the filter cover to collect any water left in the machine. Pull the top of the cover forwards using the finger groove, until the pump filter is fully exposed (fig 13a).
2. Loosen the filter by turning anti-clockwise and remove by pulling (fig 13b). Wait for the water to drain.

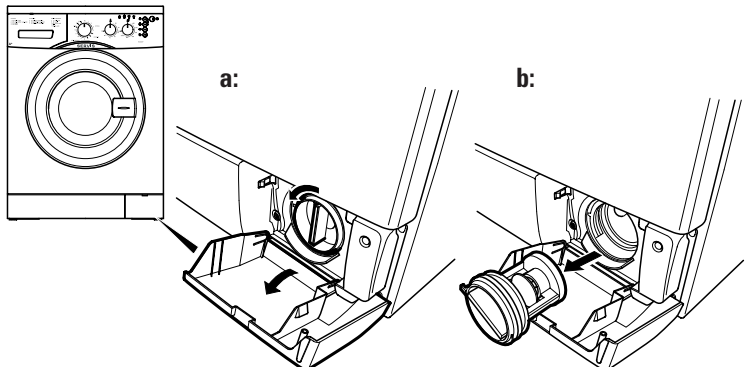


Figure 13

3. Remove any foreign materials from the filter with a soft brush.

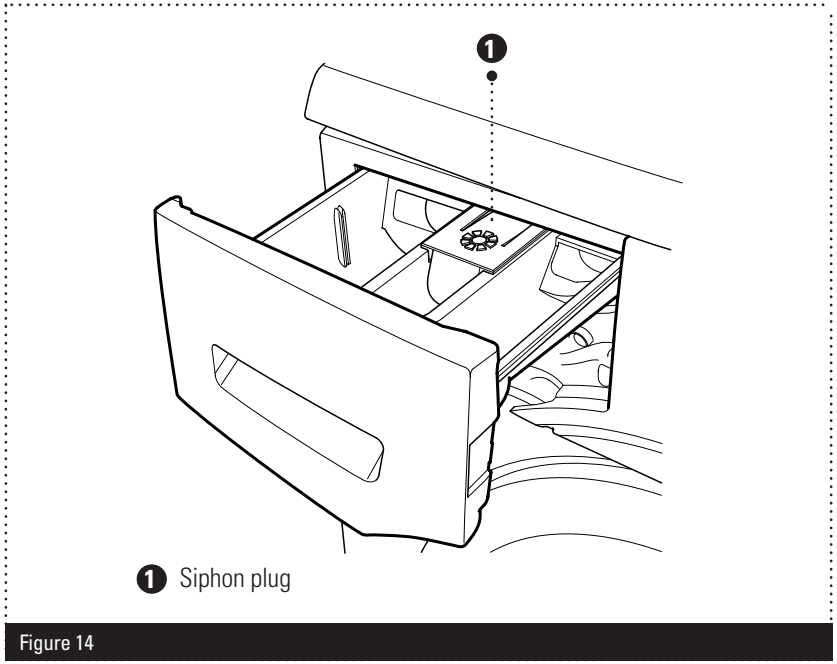
4. Move the pump by hand to check that it rotates freely.

5. Clean the pump with a soft brush.

After Cleaning:

1. Re-fit the filter by inserting it and turning clockwise.

2. Close the filter cover.



1. Siphon plug

Figure 14

DETERGENT DRAWER ›

The use of detergent may cause residual build up in the detergent drawer over time. Remove the drawer at regular intervals to clean the accumulated residue.

To remove the detergent drawer:

1. Pull the drawer forwards until it is fully extended.

2. Press down on the siphon lid (fig 14) and pull the drawer from its housing.

3. Clean the drawer with water and a soft brush.

4. If there is any residue in the drawer housing, remove with a soft brush. Take care to prevent any residue from dropping into the machine.

To replace the drawer:

5. Dry it thoroughly and slide it back into the housing.

CLOTHING CARE ›

SIPHON PLUG ›

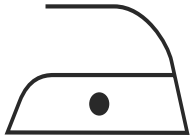
The siphon plug is located in the ❁ compartment of the detergent drawer. Remove the detergent drawer fully and pull the plug upwards.
Clean the plug with a soft brush and replace, checking that it is firmly in position.

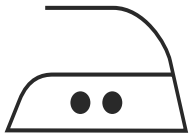
GENERAL WASHING INSTRUCTIONS ›

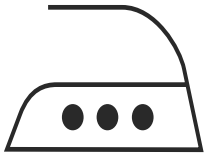
When selecting your Washing Program take care to note any instructions displayed on the international washing signs in your garments and textiles.

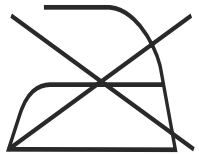
Washing Temperature

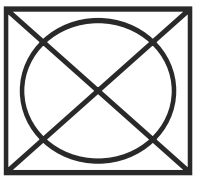
Do Not Wash

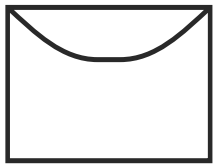

Lukewarm Iron

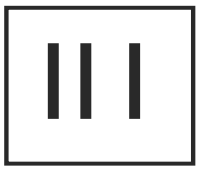

Medium Hot Iron

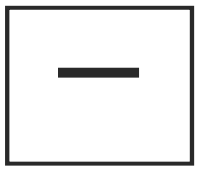

Hot Iron

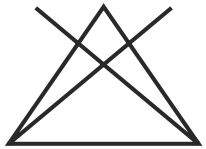

Do Not Iron


Do Not Tumble Dry

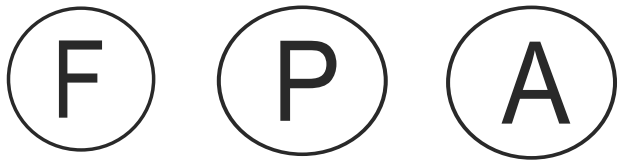

Hang To Dry


Drip Dry


Dry Flat


Do Not Bleach

Handy To Bleach



These letters are used to instruct professional cleaners as to which type of solvent to use. Do not wash garments with these symbols in your Washing Machine unless the label says otherwise.

STAIN REMOVAL INFORMATION ›

If can often be hard to know the best way to treat a stubborn stain. To help with this we've provided you with a few tips on dealing with the most common types before running your wash cycle.

Alcohol:
Wash the stain in cold water, wipe with glycerine and water and rinse with water mixed with vinegar.

Shoe Polish:
Scratch out the stain taking care not to damage the material, rub with detergent and rinse.

Tea and Coffee:
Stretch the area containing the stain and pour on hot water.

Chocolate and Cocoa:
Leave your clothes in cold water and rub with soap or detergent, then wash at a high temperature.

Tomato Paste:
Scrape away the dried pieces, leave in cold water for around 30 minutes and hand wash by rubbing with detergent.

Egg:
Scrape away the dried pieces, clean the stained area with a cold wet cloth or sponge and rub with detergent to wash.

Grease and Oil:
Rub the stain with detergent and then wash in lukewarm soapy water.

Mustard:
Apply glycerine to the stained area, rub with detergent and hand wash.

Blood:
Soak your clothes in cold water for around 30 minutes and then hand wash.

Cream, Ice Cream and Milk
Soak your clothes in cold water and rub the stained area with detergent.

Mould:
Clean the stained area as soon as possible and hand wash with detergent.

Ink:
Hold the stained area under cold water and wait until the inky water completely runs off. Rub the stain with water and diluted lemon juice, wait 5 minutes before beginning the wash cycle.

Fruit:
Stretch the stained area and pour on cold water, apply glycerine and wipe. Wait for 1-2 hours and rinse after wiping with a few drops of white vinegar.

Grass:
Rub the stained area with detergent before washing.

Oil Based Paint:
Apply paint thinner to the stained area before it dries, then rub the area with detergent and wash.

TROUBLESHOOTING INFORMATION ›

If your Washing Machine is not operating as expected, you may find a simple solution listed in the table below.
If your Washing Machine is not working and one or more of the indicator lights are flashing, this means that the automatic error detection system has diagnosed a fault. The table on page 46 will provide you will more information.
If your machine has developed a fault not covered in this manual please contact the Servis helpdesk.

Fault	Possible Cause	Solution
Your Washing Machine does not operate	It is switched off at the mains	Check that your Washing Machine is plugged in and turned on at the mains
	The program dial is in the off position	Use the program dial to select the desired program
	The door is not shut properly	Check that the door 'clicks' shut
Your Washing Machine does not receive water	The cold water supply tap is off	Check that the cold water supply tap is fully turned on
	The water fill hose is bent, twisted, kinked or trapped	Check that there are no bends, twists or kinks and that the fill hose is not trapped
Your Washing Machine does not receive water	The water inlet filters are blocked	Clean the water inlet filters. See page 34 for detailed instructions
Your Washing Machine is not draining water	The drain hose is bent, twisted, kinked or trapped	Check the drain hose and straighten out any kinks, twists or bends
	The pump filter is obstructed	Clean the pump filter. See page 36 for detailed instructions
	Your laundry is too tightly packed together in the drum	Check that your laundry is spread out
Your Washing Machine is vibrating	The feet of your machine are not correctly adjusted The transit bolts are not removed	Adjust the feet. See page 11 for further information Remove the transit bolts. See page 9 for further information
There is excessive foam in the detergent drawer	Too much detergent has been used	Press the Start/Pause button. To stop the foam dilute one table spoon of softener into 1/2 litre of water and pour into the detergent drawer. Press the Start/Pause button after 5-10 mins

TROUBLESHOOTING ›

Fault	Possible Cause	Solution
There is excessive foam in the detergent drawer	The wrong detergent has been used	Only use detergents produced for automatic Washing Machines
The washing result is not as expected	Your laundry is too dirty for the program you've selected	Use the information on pages 25 and 26 to select the most appropriate program
	Not enough detergent used	Use the amount of detergent as instructed on the packaging
	There is too much laundry in your Washing Machine	Check that the maximum capacity of your Washing Machine is not exceeded. See pages 25 and 26 for more information
The water from the machine is drained as soon as it is filled	The end of the water drain hose may be too low	Check that the drain hose is at a suitable height. See page 14 for more information
The spin cycle does not take place	The in-built sensor has prevented your Washing Machine from operating with an out of balance load	Avoid small wash loads containing items that could become heavy through water absorption

AUTOMATIC DETECTION SYSTEM ›

Your Washing Machine is equipped with a built in fault detection system, which is able to offer guidance should your machine not operate as expected. A failure code is indicated by a combination of flashing wash operation lights. The most common failure codes are shown below. If your machine displays a code not shown, consult the Servis helpdesk.

Error Code	Possible Failure	Solution
	The door is not shut properly	Shut the door properly so that you hear the click
	The water level in your machine may be low, or the water pressure may be low	Check that the cold water tap is fully turned on
	The pump has failed, or the pump filter is obstructed	Clean the pump filter
	There is an excessive amount of water in your Washing Machine	Your Washing Machine will automatically drain the water, turn your Washing Machine off, unplug and contact the Servis helpdesk
	The heater or heat sensor has failed	Contact the Servis helpdesk
	The motor has failed	Contact the Servis helpdesk
	The electronic card has failed	Contact the Servis helpdesk

GUARANTEE ›

DISPOSAL OF YOUR OLD MACHINE ›

All packaging and materials used are environmentally friendly and recyclable. Please dispose of any packaging in an environmentally friendly manner. Consult your local council for further details.
To ensure safety when disposing of an old machine, cut off the main power supply cable and break the door hinges or lock.

Please refer to the rear cover for disposal instructions.

GUARANTEE ›

The Servis guarantee covers the cost of parts / labour / call out charges to repair an appliance should any covered component fail in it's normal functions necessitating a repair or replacement to resume those functions.

The Servis guarantee **does not** cover:

- Accidental damage
- Use in a commercial environment
- Incorrect or faulty installation
- Deliberate damage or neglect
- Repairs to cosmetic parts
- Damage caused by foreign objects or substances
- Claims in respect to routine inspection or maintenance

The Servis guarantee is not transferable
For your Servis guarantee to be valid you will need to retain your original purchase receipt and be able to provide it when you make a claim.

The above summary does not include all of the terms and conditions and exclusions which can be found on our website www.servis.co.uk

KNOW YOUR RIGHTS ›

Household contents insurance
Your household insurance may cover you for accidental damage, fire or theft of your product.

Data Protection Act (1988)
Please note that any information provided will be processed by us or our agents in compliance with the provisions of the Data Protection Act 1988, for the purpose or providing cover and handling claims, if any which may necessitate providing such information to third parties.

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T: 0800 0124 382
E: info@servis.co.uk

Visit
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SERVIS
EFFICIENCY BY DESIGN

The symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.